



For Immediate Release

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***** PUBLIC SERVICE ANNOUNCEMENT****

SAN FRANCISCO CITY HALL WILL REOPEN STARTING MONDAY

City Hall will be open for in-person services and public access starting June 7, Monday to Friday, from 8am to 5pm

San Francisco, CA — Starting next Monday, June 7, City Hall will reopen for in-person services and general public access.

“We are excited to welcome back the general public into City Hall. Leading the nation with our aggressive early action on COVID-19 and our successes with outreach and vaccination, especially amongst our most vulnerable, we can now turn our focus to restoring additional in-person services and continue the work of fostering a strong recovery,” said City Administrator Carmen Chu. “Reopening City Hall is not only symbolic, but it also represents expanded access to services for those who have had a hard time engaging by phone or through the internet. As we take this next step, please remember to continue taking precautions. Let’s keep our masks on and maintain our social distance.”

City Hall Access: Through Goodlett or Grove Street Entrances

All visitors are required to enter through the Goodlett/Polk Street Steps and the Grove Street entrances. Regular security screenings, such as passing through a metal detector and an x-ray machine, will take place upon entry. The Van Ness steps and McAllister Street entrances will remain closed.

Health and Safety Protocols

To ensure safety, City Hall custodial staff will regularly clean high-volume areas. Public restrooms will be open and hand sanitizers will be available. City Hall workers are required to follow mandatory health screening before reporting to work and all visitors are required to wear facial coverings and maintain six feet of distance from members of other households.

Available In-Person Services

In-person counter services available at City Hall are listed below.

- Assessor’s Office, Room 190 (8am-5pm): Obtain marriage certificate, record a document, search and view public records, and other counter services

- County Clerk, Room 168 (8am-1pm): Obtain birth (over three years old) and death certificate (more than three years ago), apply for marriage license and City ID (by appointment only) and other counter services
- Treasurer & Tax Collector's Office, Room 140 (8:30am-5pm): Pay property tax, business tax and fee, apply or renew business registration, and other counter services
- Office of Small Business, Room 140 (9am-5pm): Small business assistance (by appointment only)
- City Hall Events, Room 495 (9am-5pm): Event inquiries and commercial photography (by appointment only)
- Elections Office, Room 48 (9am-5pm): Campaign and voter services, and other counter services

For more details on reopening schedules for each Department, please visit sf.gov/location/city-hall or call 311.

COVID-19 Exhibit in South Light Court

In addition, members of the public are welcome to visit the exhibit of COVID-19 outreach materials in the South Light Court. Organized by the Joint Information Center and the Arts Commission, over 20 pieces of materials, including multilingual posters, flyers, stickers, buttons, and masks, will be displayed. Over the course of the pandemic, the City's COVID Command Center led various local outreach campaigns to educate the public on emerging information on the coronavirus. These materials were designed and translated to serve members from diverse cultural backgrounds and communities.

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